Legal Owner/Lienholder Change of Address

Effective: Immediately

New Policy

Legal owner/lienholder change of address requests submitted on the Notice of Change of Address (DMV 14) form or the legal owner/lienholder's business letterhead must be mailed to the address shown on the DMV 14 form:

DMV Change of Address PO Box 942859 Sacramento, CA 94259-0001

Procedures

Continue to follow current procedures when a legal owner/lienholder submits a change of address request, whether on a DMV 14 or business letterhead.

Background

The *Vehicle Industry Registration Procedures Manual* §22.040 instructs legal owners/lienholders to submit change of address requests to an address different from the one shown on the DMV 14. This new policy is being implemented to make procedures consistent.

The information listed on the *Vehicle Industry Registration Procedures Manual* will be updated to reflect the new policy.

Distribution

Notification that this memo is available online, at **www.dmv.ca.gov** under Publications was made via California DMV's Automated E-mail Alert System in January 2012.

References

Vehicle Industry Registration Procedures Manual §§1.140 and 22.040

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

JEAN SHIOMOTO, Deputy Director Communication Programs Division

Shome